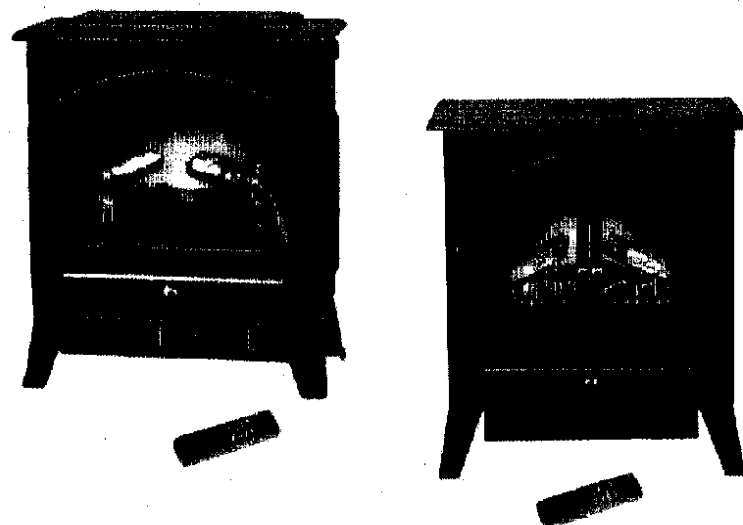


INSTALLATION AND OPERATING GUIDE

Electric Fireplace Style Heater with Remote Control AH-500E/AH-520E



This guide is intended to help you install and care for your electric heater. Please read carefully before installing and using your heater.

Important

Please keep your guide in a safe place for future reference

Customer Care

All our heaters are designed to meet the most stringent quality, performance and safety requirements. This guide aims to improve your understanding and appreciation of your new heater, by providing simple and informative instructions to enable you to install it and to ensure that you benefit from the excellent performance and features it has to offer.

Important Safety Instructions

It is important that the following safety instructions are followed

Always

- Always install the heater in accordance with the instructions. If in doubt obtain expert advice.
- Always make sure the electrical socket is accessible and located adjacent to, but not above the heater.
- Always disconnect the heater from the electrical supply before carrying out cleaning, maintenance or replacing the bulb.
- Always use a fireguard when young children and infirm persons can come into contact with the heater.

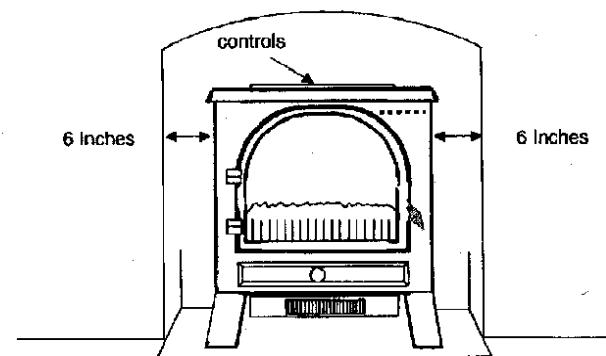
Never

- Never leave children unsupervised in a room where the heater is ON and unguarded.
- Never obstruct or cover the fan outlet or force items into the heater openings.
- Never install or use the heater anywhere where water is in use, i.e. Bathrooms, Shower Rooms, Swimming Pools, etc.
- Never use aerosols or steam cleaners on, or around, the heater.
- Never route the power supply cord under carpet etc.
- Never install the heater close to curtains or combustible materials.
- Never use the heater to dry clothes, etc.
- Never sit or stand on the heater

Placement

The heater is designed to be free standing on a hard level surface. When positioning, please bear the following points in mind:

- If you are placing the heater in an alcove, make sure that 6-inch side clearance is maintained to ensure good air circulation
- The heater must **not** be located over a fixed electrical socket. The socket must always be accessible in order to disconnect the heater from the electrical supply for maintenance or when replacing a lamp.
- Keep hearth rugs and other soft furnishings, etc., away from the front of the heater. They could obstruct the free flow of hot air from the fan and damage both soft furnishings and heater.



Installation

Before connecting the heater to the power supply for the first time, it is necessary to arrange the loose coal on the fuel support inside the heater. Open the heater door and arrange the coal on the support to achieve the desired effect.

It is not necessary to use all the supplied coal.

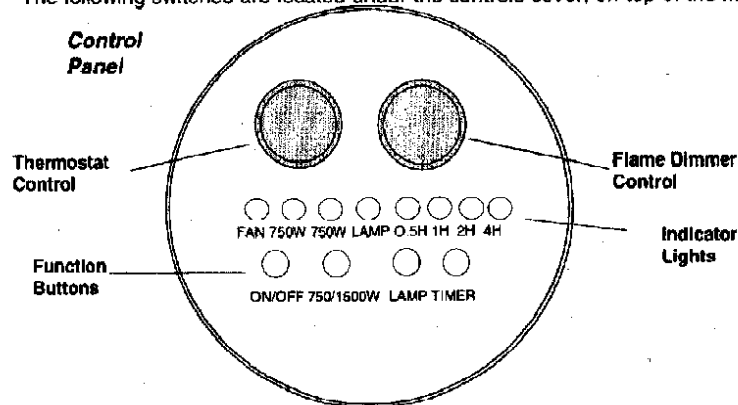
Operation

Never cover the heater or obstruct the opening at the base of the heater, this could cause overheating and consequent risk of fire.

The appliance can be controlled by the controls mounted on top of the heater, Or by using the remote control handset.

Heater Controls

The following switches are located under the controls cover, on top of the heater.



- Thermostat Control** - Adjust to maintain room temperature (cycles between 750 and 1500W)
- Flame Dimmer Control** - Adjust to set flame intensity
- On/Off** - Switches on FAN for cool air
- 750W/1500W** - Press once for Low heat setting
Press twice for High heat setting
Heater will only work if ON/OFF button has first been pressed and if the thermostat is set above ambient room temperature. Switch off by pressing the ON/OFF button
- Lamp Timer** - Switches flame/fuel effect on and off
- Press the timer button to set the heater or fan to run for a period of between a half-hour (0.5H) and 7.5 hours. The setting can be increased in ½ hour (0.5H) increments by repeatedly pressing the TIMER button. The indicator lights will shows the time set.

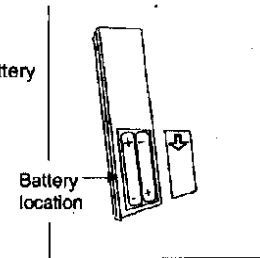
Tell Tale Panel

Situated at the front of the stove is a row of lights, which indicate the stove functions



Remote Control

Install the 2 - AAA batteries into the handset by sliding the battery cover down on the rear of the handset
If the heater does not respond to the remote control handset commands, it is likely that the batteries require replacement
Replace the batteries with 2 - AAA type.
For longer battery life, Alkaline batteries are recommended.

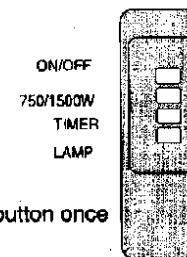


Use

- Ensure the heater is plugged into the wall socket and switched **On**
- Aim the remote control towards the heater

The Tell Tale lamps on the front of the stove confirm the selected function

- Flame effect** Press LAMP button
Flame effect illuminates
To switch off, press LAMP
- Fan** Press ON/OFF button
Fan operates
To switch off press, ON/OFF
- Low Heat**
(The Fan must be On) Press ON/OFF button. Press 750/1500W button once
Fan and 750 W heater operates
To switch off, press ON/OFF
- High Heat**
(Low Heat must be On) Press 750/1500W button once
Fan and 1500W heater operates
To switch off, press ON/OFF
- Timer**
(Heater must be On) Press Timer repeatedly button until time required is set
Tell Tale light will show set time, i.e. 2+1+0.5 = 3.5 hours.
To cancel, press ON/OFF button. Heater will switch off, or repeatedly press TIMER button until no time is set



Maintenance

Always disconnect the heater from the electricity supply by removing the plug from the electrical socket and allowing the heater to cool before undertaking maintenance or replacing the bulb.

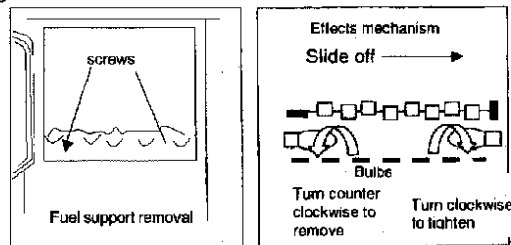
Bulb Replacement

The bulbs fitted to this heater are 120V 25W E12 clear candle bulbs.

To Replace a Bulb

To protect the hearth or soft furnishings we strongly recommend placing a newspaper on the floor before removing the loose coal from the fuel support. Remove the loose coal and place on the newspaper. Remove the two Philips screws securing the fuel basket and put to one side. Pull forward and lift up the fuel support, detach the effects mechanism by sliding the rod off the motor shaft. Remove the faulty bulb by screwing the bulb counter-clockwise,

Fit the new bulb and reconnect the effects mechanism.
Relocate the fuel support and secure using the two screws.
Replace the loose coals.



Automatic Cut-Off

A cut-off switch is fitted to the heating element to prevent damage due to over heating. If it operates due to an obstruction in the airflow, the heater must be turned off and allowed to cool for 15 minutes and the obstruction removed before restarting.

Care and Cleaning

The heater and glass parts need only to be wiped clean with a dry soft cloth, do not use polishes or abrasive materials.

Troubleshooting

If the stove functions manually, but not by the remote control handset, replace the handset batteries (2 x AAA Alkaline)

No light from the fuel effect: Possibly a bulb failure. Remove the faulty bulb as detailed above and check it in a table lamp that is known to work.

No heat or light: Check the wall socket by plugging in a known working appliance. If socket is functional, and cord or plug is suspected, have them checked by an electrician.

Light but no heat: Check that the Thermostat on the stove is set above the ambient room temperature. Alternatively, the automatic cut-off may have engaged - see Automatic Cut-Off section.

Disposal

At the end of the product's serviceable life it should be disposed of thoughtfully and safely in accordance with local authority regulations. The plug should be removed from the power supply cord and the power cord cut from the heater.